

Date: April 15, 2025

To: FHCP Staff and Contracted Endocrinologists

From: FHCP Central Referrals Department

Re: Insulin Pumps

Insulin Pumps for Florida Health Care Plans patients require prior authorization from FHCP Central Referrals Department. It is recommended prior to placing the prior authorization request, education on pump use is completed with the patient, and a referral be made for a Diabetic Education class as you feel is appropriate. If education is not available at a provider's office or if it is more convenient for the patient, Florida Health Care Plans offers education. Please contact FHCP Diabetes/Health Education Department at 386-676-7133 for information and availability.

Once the provider education and/or the Diabetic Education class has been completed, please complete the FHCP Referral Form located on the For Providers page at fhcp.com and fax the form and supporting clinical documentation to FHCP's Central Referrals Department at 386-238-3253.

The FHCP Central Referrals Department will review the request and, if approved, will forward the referral and clinical information to the provider for scheduling. FHCP follows nationally care guidelines such as CMS and Milliman Care Guidelines for approving insulin pumps.